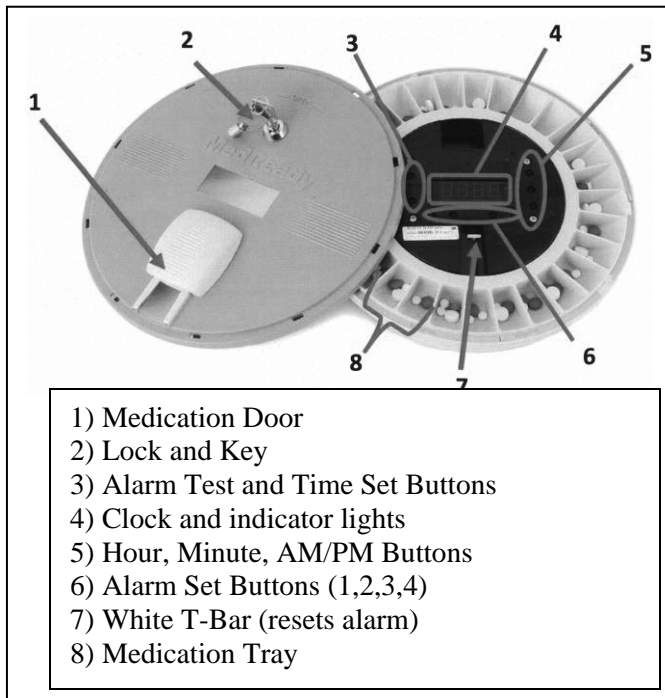


# STOP – DO THESE STEPS FIRST



View the MedReady 1700, MR-357, 1750 Video at:  
<http://www.medreadyinc.net/support/>

**1-Install the Battery** The battery compartment is located on the underside of the unit. Open the battery cover by sliding the tab back and lifting after the tab clears the stop. Plug in the battery. Notice the design of the plug allows it to be inserted in only one direction. Replace the battery cover. If the battery has been installed correctly, the colon on the clock face should now be flashing. **\*\*\* The battery must be connected for the MedReady to operate \*\*\***

**2 – AC Adapter** Plug the AC adapter into the underside of the unit where it says “12 Volt DC Jack Here” and connect to an active electrical outlet, which is not controlled by a wall switch. The clock should now be visible.

**3 – Remove the Blue Lid** Insert the round key into the lock, depress slightly and rotate the key

clockwise to the open / horizontal position. With the MedReady in front of you, place one hand at the 9 O’clock position and one hand at the 3 O’clock position. Depress slightly with both hands and **rotate clockwise** about one inch until the blue top stops rotating and then lift the blue cover off. Leave the key in the blue top, and in the open / horizontal position.

**4 – Setting the Time of Day.** A) With one finger, press and hold the TIME SET button. With another finger, press the HOUR button until it advances to the correct hour. B) Continue to hold the TIME SET button down while advancing the minutes by pressing the MIN button. C) Continue to hold the TIME SET button down and press the AM-PM button down to select. A light in the upper right window indicates PM.



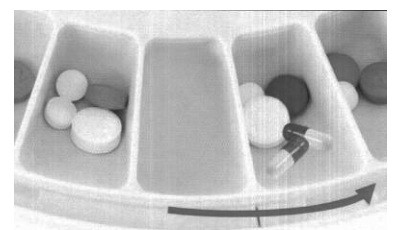
**5 – Setting the Dispensing Times (You can set between 1 and 4 alarms)**

- A) With one finger, press and hold the ‘1’ button. With another finger press the HOUR button, then the MIN button, then the AM/PM button until the desired time is on the screen.
- B) Look above the ‘1’ button. If there is NOT a red light, press and hold the ‘1’ button again for 4 seconds until the indicator/armed light turns on. To disable, press and hold till the light goes out.
- C) Repeat these steps for setting alarms 2-4 (if needed)
- D) Check all dispense times by pressing the buttons 1-4 to make sure the times and AM/PM settings are correct. **If the red indicator light is on above the button, the unit will alarm and dispense for that time. If it is not on, nothing will happen for that alarm time. See 5B, 5C**



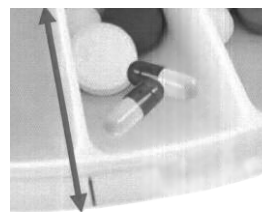
**6 – Loading Medication**

- A) Start with an empty cup; the next cup to the right (counterclockwise) will be the next dispense.
- B) Continue to the right (counterclockwise) to load the next dispense)
- C) Do not rotate the tray manually while it sits in the MedReady; you can strip the gear and damage the device.
- D) **\*\*\*NOTE:** If refilling the MR-357 cellular device, depress the **time set** button and **alarm 1** together until the clock face flashes to send the dispenser refill complete event to the server.



## 7 – Place Tray into the MedReady

- A) Place empty cup under the white T-Bar.
- B) Align the right side of the empty cup with the black line on the rim of the MedReady Base.
- C) White T-Bar should be in the up position.



**8 – Replacing the Blue Lid – Before putting the blue top on, look at the Red Cover and make sure the white T-BAR is pushed up towards the arrow →** Insure the round key is in the lock and in the open / horizontal position. **Close the Medication door on the Blue Lid.** Place the blue lid on the MedReady slightly rotated clockwise about an inch (in the same position in which it was removed). With the MedReady in front of you, place one hand at the 9 O'clock position and one hand at the 3 O'clock position. Depress **slightly** with both hands and rotate **counter clockwise** about one inch until the blue top tabs slide under the base tabs. Rotate the key **counter clockwise** to the closed / vertical position and remove. If you are having trouble, view the website video.

## Other Settings and Functions:

- **Setting the Alarm Length** - You may set the alarm length to 3, 10, 20, ... to 250 minutes. The factory setting is 30 minutes. To change the alarm length, **press and continue to hold the alarm test button** while depressing the **min** button. The available lengths will rotate through the display. Release buttons on your desired length.
- **Setting Audio and Visual (A/V) Alerts** - **The default alert settings are ON for both the sound and flashing red light (if equipped).** The right 2 digits on the clock face indicate the A/V alert settings. To rotate through the available settings, hold down both the Alarm 1 and the 3 buttons and watch the right two digits of the clock. The **LEFT** digit displays the status of the Flashing Light Alert and the **RIGHT** digit displays the status of the Audible Alert. A **FLASHING** digit indicates an **INACTIVE** Alert, and a **SOLID** digit indicates an **ACTIVE** Alert. Release the 1 and 3 buttons at the desired setting.
- **Early Dosage** - Press the **MIN** button for approximately 4 seconds and the tray will rotate to the next dosage and the first alarm light will flash until it is the time to take the medication. This function can be used up to four times. Each time this function is used the next alarm light will flash. If this function is used in error, hold down '2' & '3' buttons until it beeps for 1 second. This will cancel the early dose settings and stop the flashing alarm lights.
- **Away Mode** - You may turn the dispenser **OFF** by pressing the **HOUR** button and holding for approximately 4 seconds. The clock face will display '**OFF**' and the alarms will not ring. To return to normal operation press the **HOUR** button for the same amount of time and the '**OFF**' will return to the clock time. The clock will continue to keep time.
- **Alarm Test** – Press and release the **Alarm Test** button to test the dispensing rotation. Slide the **white T-BAR** up to shut off the alarm.

## Trouble Shooting

The alarm will not shut off.	The <b>white T-BAR</b> was down when the top was put on and/or the door on the lid was not closed. See instruction # 8.
The alarm(s) do not work.	The alarms were not properly activated. See instructions #5.
The alarm(s) rings but the tray does not rotate	The battery is not plugged in. See step # 1. To test the battery, disconnect the A/C power, and <b>ONLY</b> the colon should be blinking.
The medication is in the wrong cup or dispensed incorrectly	The medication was not loaded properly, the dispensing times are wrong, or the dispensing times are not armed correctly. Check that the dispensing time set is the right time for the medication. Refer to steps #5, #6 and #7
Alarm lights are blinking	Early dose was triggered, depress Alarm 2 and 3 buttons for several seconds
Display shows 'OFF'	Depress the HOUR button for several seconds to return to the clock.
Blue Lid won't go back on	See # 8 above

# MedReady Cellular MR-357 Monitoring Instructions

Use your Unit ID and the Password: \_\_\_\_\_ to login at [www.medready.net](http://www.medready.net). If you do not have this information, please contact your distributor, or MedReady Customer Service at 310.328.7557 and we will be glad to assist you. Please have your Device Number ready when calling.

1) Plug the Battery and A/C Power and wait 20 minutes or so until the correct time of day appears on the clock face. **(Do not press any other buttons yet) If during this wait, an alarm sounds, slide the White T-BAR up towards the center to silence the alarm.** The cellular device in the MedReady will attempt to communicate 20 minutes after the A/C power has been connected. This insures the battery is well on its way to being fully charged and has enough capacity to drive the internal cellular device. Note that every time the A/C power is plugged back in, the device will wait 20 minutes to connect to our servers. Depressing the AM/PM button for 10 seconds will bypass this 20-minute wait, but the battery may not be charged enough to operate the device and you may have to start the process over again.

2) Once the correct time of Day is showing you can follow the standard setup instructions that came under the blue cover. From this point forward, changes made via the dispenser will be sent to the server, and changes made via the [www.medready.net](http://www.medready.net) website will be pushed to the device. **Note: When updating the MedReady via [www.medready.net](http://www.medready.net), you will notice a delay when sending your first update because the MedReady server has to wake up the communication on the MedReady, and then send the event. This update may take up to 60 seconds and you will see a progress bar during this process. After this initial process, the server to device events takes approx 5 seconds. After 20 minutes of inactivity, the connection between the MedReady Server and the MedReady Medication dispenser will close and future updates will be subject to the initial 60-sec connection delay.**

**Monitoring Portal Instructional Video:** <http://www.medreadyinc.net/support>

The website is very simple to navigate and is presented in several sections:

**Summary:** View of the current device settings

**Device Settings:** Change general device settings and all functions are described as you hover your cursor over the buttons.

**Notifications:** Add, edit, and delete notifications that will be sent for a non-compliance event. Choices are emails, text messages, and automated phone calls.

**Alarms:** Set and activate alarms, and also trigger early doses.

**Schedule:** See the actual compliance data.

**Log:** Raw Event Data tracking the following events:

Set Time of Day, Alarm Times and Armed Status, Alarm Triggered, Taken Time, Late Notification, Missed Dose, Unit Jam, A/C Power, Alarm Length, Disable, Refill Complete, Chirp Status, Audio Notification, Visual Notification, Alarm Test, Early Dose, Cancel Early Dose

**Please reference the general device instructions to learn more about these functions.**

## MedReady MR-357 General Info

The MedReady MR-357 utilizes Global System for Mobile (GSM) technology to send and receive Medication Compliance Data. There's already a SIM card inside of your device and once it is activated your unit will be connected to MedReady's Servers.

## MedReady 1750 Monitoring Instructions - Plain Old Telephone Service (POTS)

In order to get started, use your **Unit ID and Password**. If you were not provided this information, please contact MedReady Customer Service at 310.328.7557 and we will be glad to assist you. Please have your Device Number and Credit Card handy when calling.

### MedReady 1750 General Info

The MedReady 1750 utilizes Plain Old Telephone Service (POTS), which is the basic wire line telecommunication. Some homes have changed over to Voice Over Internet Protocol (VOIP) connections and there have been many successful installations using this Protocol, some specific providers are simply not compatible and the device will not communicate with our servers. You will be able to determine if you have a compatible phone system during the steps below. Under normal operation the MedReady will call our 800 number when the medication alarm stops by itself after 30 minutes (factory setting) or when the power has been out for 24 hours, or the medication failed to rotate into position. Our servers will alert caregivers via text, email, and automated phone calls. These contacts are established via the [www.medready.net](http://www.medready.net) website. The MedReady will also call us nightly giving us the scheduled and taken pairings for the past 24 hours.

### MedReady 1750 Initialization

To get the communication started, locate the phone line that came with your MedReady. Plug one end directly into the wall jack (do not to connect it via splitters or through any other devices), then plug the other end into the bottom of the MedReady. You will notice 2 telephone jacks on the bottom side of the MedReady and you can plug the phone jack into either one and use the other one to connect a phone or other device.

Remove the Blue Cover. Depress the AM/PM button until a light turns on under the X on the red cover. As soon as you see this light you can release the AM/PM button. You will notice the light will stay on for about 30 seconds and then shut off which indicates the initialization was completed. At this point you can go to [www.medready.net](http://www.medready.net) and logon using your ID and Password, and you should see an initialization event type 2 recorded in the log. If you do not see the type 2 event in the log then a communication error occurred. If you do nothing the MedReady will try to communicate again in 13 minutes, or you can reset the entire process by removing both the battery and A/C adapter, plugging the battery and A/C adapter back in and depressing the AM/PM button again as described above. If after several attempts, you cannot get the initialization event to show up in the log then most likely your phone system is not compatible with the system, and you will have to upgrade to the MR-357 GSM Cellular version.

### [www.medready.net](http://www.medready.net) WEBSITE Info

The website is very simple to navigate and is has two sections where you can **Edit** the contacts who get notified for a non-compliance event, and where you can view the compliance **Log**.